

ISSUE CLASSIFICATION	
Class	Subclass

PATENT NUMBER

## U.S. UTILITY Patent Application

NO	O.I.P.E.	PATENT DATE
SCANNED	CTH(1) Q.A. CS	

PATENT DATE

APPLICATION NO. 09/484140	CONT/PRIOR	CLASS 704	SUBCLASS 377	ART UNIT 365	EXAMINER OPSASNECK
------------------------------	------------	--------------	-----------------	-----------------	-----------------------

## APPLICANTS

Jim Beck

### Title

Automatic call distributor with language based routing system and method

PTO-2040  
12/99

## ISSUING CLASSIFICATION

ORIGINAL						CROSS REFERENCE(S)							
CLASS			SUBCLASS			CLASS		SUBCLASS (ONE SUBCLASS PER BLOCK)					
INTERNATIONAL CLASSIFICATION													

☐ Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	<b>DRAWINGS</b>		<b>CLAIMS ALLOWED</b>	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)		<b>NOTICE OF ALLOWANCE MAILED</b>	
	<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____		<b>ISSUE FEE</b>	
Amount Due			Date Paid	
<input type="checkbox"/> The terminal ____months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)		<b>ISSUE BATCH NUMBER</b>	
<b>WARNING:</b> The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368 Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.				

Form PTO-436A  
(Rev. 6/99)

FILED WITH: ☐ DISK (CRF) ☐ FICHE ☐ CD-ROM

(Attached in pocket on right inside flap)

**BEST AVAILABLE COPY**

(FACE)